

# COMMERCIAL CLEANING

## PARTNER WITH PURPOSE



**1300 648 157**

[scsindigenous.com.au](http://scsindigenous.com.au)

## OUR PURPOSE

SCS Indigenous (Smart Cleaning Solutions Indigenous) unites Indigenous ownership with national capability. Co-founded by Scott McCartney and Nicholas Pastras, and operating in strategic partnership with SCS Group, we deliver premium commercial cleaning and facilities management solutions across Australia, embedding cultural integrity, community focus, and purpose into every aspect of our service.

Leveraging decades of combined experience, our alliance integrates industry-leading expertise, innovative practices, scalable systems, and national infrastructure. Our foundation rests on an unwavering commitment to service excellence, sustainable outcomes, and the empowerment of Indigenous communities through meaningful economic participation.

### Our Service Delivery Commitment

Reliability and excellence define our operational approach. SCS Indigenous is committed to delivering superior outcomes through:

- Tailored cleaning and facility management programs designed specifically for each client's unique needs.
- Transparent, proactive communication channels and fully accountable service delivery.
- Robust quality assurance frameworks driven by rigorous standards and continuous improvement methodologies.

Our objective is to consistently exceed client expectations through reliable, adaptable, and forward-thinking service delivery, while actively driving measurable social value and local impact.

## SOCIAL IMPACT OBJECTIVES – OUR 'WHY'

Our 'Why' is the driving force behind SCS Indigenous. We are fundamentally committed to generating tangible opportunities that empower Indigenous individuals and communities, with a specific focus on:

### Empowering Through Employment:

We partner with Indigenous community-controlled organisations, to support Indigenous women rebuilding their lives after experiencing domestic and family violence. We offer flexible, safe, and meaningful employment, providing pathways to independence, confidence, and economic self-determination within a supportive workplace environment.

### Investing in Future Generations:

We actively invest in the potential of young Indigenous Australians through targeted scholarships, mentorship programs, educational grants, and community leadership initiatives. By removing barriers and fostering talent in diverse fields like sports, arts, and specialised professions, we help individuals realise their aspirations and enrich entire communities.

### Creating Career Pathways:

In collaboration with Indigenous-led Registered Training Organisations like Yalagan Registered Training and NextGen Pathways, we co-design structured traineeships and employment pathways. These programs equip Indigenous people with nationally recognised qualifications and skills, building sustainable careers within the facilities management sector and strengthening the local workforce.

### Supporting the Indigenous Business Ecosystem:

Far beyond compliance, SCS Indigenous is dedicated to fostering a thriving and inclusive economy. We actively prioritise and integrate Indigenous-owned suppliers into our procurement strategy and long-term supply chains, cultivating a resilient network that drives mutual prosperity and lasting economic impact.

## Deepening Community Engagement:

We move beyond transactional interactions to build authentic sustainable partnerships. By actively participating in and sponsoring local initiatives, cultural events, and community projects, we forge genuine, reciprocal relationships and contribute meaningfully to reconciliation, cultural preservation, and shared social responsibility.

## STRATEGIC PARTNERSHIP WITH SCS GROUP – THE POWER OF PARTNERSHIP

Our strategic alliance with SCS Group provides SCS Indigenous with a significant competitive advantage. This partnership grants access to:

- A national operational footprint and established infrastructure.
- ISO-certified management systems (ISO 9001: Quality, ISO 45001: OHS, ISO 14001: Environment).
- Leading-edge technology platforms, including client portals, workforce management, and compliance systems.

This synergy ensures rapid mobilisation, scalable service delivery for projects of any size, consistent quality assurance, and access to world-class resources; all delivered through a dedicated, culturally grounded Indigenous enterprise committed to community outcomes.

## OUR PROMISE

Our commitment transcends typical service agreements. At SCS Indigenous, we integrate operational excellence with a profound dedication to the wellbeing of our people and the communities we serve. We are more than a service provider; we are a social enterprise, driving positive change.

Our promise is built on four foundational pillars:

1. **Uncompromising Quality:** Delivering consistently high-calibre services through continuous improvement and an unwavering pursuit of excellence.
2. **Authentic Community Partnership:** Engaging deeply with local communities through respect, collaboration, and shared initiatives that foster mutual growth.
3. **Cultural Integrity & Empowerment:** Weaving Aboriginal perspectives and values into contemporary business practices, ensuring cultural identity is honoured and amplified.
4. **Sustainable & Meaningful Impact:** Creating a positive legacy – socially, economically, and environmentally – by championing Indigenous-led solutions and responsible practices for a better shared future.

SCS Indigenous sets new benchmarks by building enduring trust, nurturing talent, and delivering outcomes that benefit all stakeholders.





## OUR DIRECTORS

### Scott McCartney (Co-founder)

A proud Bunurong and Wotjobaluk man, Scott McCartney embodies resilience, cultural pride, and visionary leadership. Overcoming early adversity, his determination led him through education and into a successful 17-year corporate career, culminating in a CEO role by age 28. His leadership, deeply rooted in cultural values, guided him through complex business environments.

As CEO of a leading Indigenous Chamber (2019 onwards), he dramatically grew membership (120 to 570+ businesses), focusing on creating tangible economic pathways for Aboriginal people. Scott's return to Melbourne reflects his commitment to family values, which underpin his leadership style. Married for over 24 years with four children, he passionately demonstrates how cultural identity and corporate success can merge to inspire future generations.

### Nicholas Pastras (Co-founder)

As Managing Director and co-founder of SCS Group, Nicholas Pastras brings over 25 years of strategic and operational mastery in the commercial cleaning industry. His visionary leadership transformed SCS Group into a nationally recognised, ISO-accredited leader known for innovation, transparency, and service excellence. Anchored in operational precision, ethical conduct, and talent development, Nicholas has built a high-performing organisation.

Co-founding SCS Indigenous extends his focus to driving economic opportunity within Indigenous communities. He leverages SCS Group's robust infrastructure and his extensive industry acumen to forge impactful partnerships, ensuring social mission success is interwoven with commercial achievement.

## SERVICES AND OFFERINGS

Through our strategic alliance with SCS Group and guided by our core values, SCS Indigenous delivers a comprehensive suite of facility services, executed with operational rigor and an unwavering commitment to social impact:

- Comprehensive Routine and Specialised Cleaning Services
- Hygiene, Washroom, and Sanitary Maintenance Solutions
- Integrated Waste Management and Recycling Programs
- Professional Pest Control Services
- Grounds, Landscape, and Outdoor Maintenance
- Specialised Carpet and Upholstery Deep Cleaning
- High-Access and Window Cleaning Solutions
- Scheduled Periodical and Emergency Response Cleaning
- Environmentally Sustainable Cleaning Practices (Green Cleaning)
- Advanced Digital Reporting and Client Portal Access



## PARTNER WITH PURPOSE

SCS Indigenous is the trusted partner for organisations seeking exceptional facility services delivered with integrity, cultural respect, and a clear commitment to building stronger, more inclusive communities. Choose SCS Indigenous for excellence with impact.

## ORGANISATIONS WE PARTNER WITH



## OFFICE LOCATIONS

### **VICTORIA (HEAD OFFICE)**

Central 2, Level 3, Suite 44  
1 Ricketts Road, Mount Waverley,  
Victoria 3149

### **QUEENSLAND**

Level 14/167  
Eagle Street,  
Brisbane, QLD 4000

### **NEW SOUTH WALES**

Level 17, Angel Place  
123 Pitt St,  
Sydney, NSW 2000

### **SOUTH AUSTRALIA**

198 North Terrace,  
Adelaide, SA 5000

### **NEW ZEALAND**

11-19 Customs Street West,  
Level 16-18 Commercial Bay,  
Auckland, 1010, New Zealand

### **WESTERN AUSTRALIA**

South32 Tower, Level 25,  
108 St. Georges Terrace,  
Perth, WA 6000

### **ACT**

Level 9, Nishi Building,  
2 Phillip Law Street,  
Canberra, ACT 2601

### **TASMANIA**

Level 6 Reserve Bank Building,  
111 Macquarie Street,  
Hobart, TAS 7000

### **NORTHERN TERRITORY**

Level 16, Charles Darwin Centre  
19 Smith Street Mall,  
Darwin, NT 0800

