



Smart Cleaning Solutions Indigenous: Environmental Management Policy 1.0 Our Vision for a Sustainable Future

Smart Cleaning Solutions Indigenous is a sophisticated, state-of-the-art cleaning and facilities management organisation, defined by our commitment to the highest standards of quality and safety. In line with our mission to provide clients with the best and safest possible service, we recognise that true leadership includes a profound responsibility for environmental stewardship.

We acknowledge that environmental conservation is a critical issue facing our communities. Therefore, our leadership team assumes ultimate accountability for integrating sustainable practices into every facet of our operations. We are committed to minimising our ecological footprint by preventing pollution and championing the efficient use of energy, water, and materials. By dedicating the necessary resources and strategic focus, we will contribute to a more sustainable future.

2.0 Our Guiding Principles

Our objective is to actively identify and pursue opportunities that minimise environmental impact, reduce waste, and conserve natural resources. To achieve this, our actions will be guided by the following core principles:

- Systematic Environmental Management: We will maintain a robust Environmental Management System (EMS) structured in accordance with the ISO 14001 standard. This system provides the framework for setting objectives, managing processes, and driving performance.
- Absolute Compliance: We will comply with all applicable environmental laws, regulations, and standards. Where feasible, we will strive to exceed these benchmarks and minimise any adverse impact our operations may have on the environment.
- **Proactive Risk Mitigation:** We will conduct comprehensive risk assessments for all significant activities and processes to identify potential environmental impacts and implement effective controls. This includes

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rigorous hazard analyses and effective emergency response planning, integrated with our safety systems, to prevent accidents and process failures.

- A Commitment to Continuous Improvement: We will establish and pursue clear improvement initiatives designed to conserve resources, minimise waste generation, and enhance our processes to better protect the environment.
- Shared Responsibility through Engagement: We believe environmental excellence is a collective effort. We will ensure that our employees, contractors, and key suppliers are informed about this policy and are aware of their specific environmental responsibilities. Where applicable, we will communicate with the community and our customers, providing training and resources to ensure alignment with our environmental goals.

3.0 Implementation in Practice

To translate our principles into concrete action, we will:

A. Across All Operations:

- Rigorously maintain and adhere to our Environmental Management System (EMS) as per the ISO 14001 framework.
- Conduct regular reviews to ensure the effectiveness of our environmental management plans and emergency procedures.
- Ensure all personnel and supply chain partners are effectively informed and trained on their environmental duties.

B. For Project-Specific Activities:

In addition to the above, senior leadership will work closely with project managers to ensure a heightened level of environmental diligence on all client sites. This includes:

- Bespoke Risk Assessment: Assessing each project's unique operations and activities to identify specific environmental risks and allocating appropriate resources to minimise their impact.
- Collaborative Planning: Establishing a site-specific Environmental Management Plan (EMP) for each project. This plan will be developed in

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close liaison with our clients and subcontractors to clearly define responsibilities, processes, and controls for implementing all environmental requirements under the contract.

- On-Site Compliance: Ensuring all site work practices strictly comply with the project-specific EMP, our corporate EMS, and any overriding contractual obligations.
- **Vigilant Performance Monitoring:** Continuously monitoring the performance of on-site processes and activities to provide assurance that all environmental obligations are being met and upheld.

4.0 Management Review & Continual Improvement

The management of Smart Cleaning Solutions Indigenous will regularly review our environmental processes, performance metrics, and objectives. This governance process is designed to identify and implement any necessary corrective and preventive actions. We are unequivocally committed to this cycle of review and action, as it drives our overarching goal of continuous improvement in our environmental performance.

This policy is endorsed by:

Nicholas Pastras

Managing Director
Smart Cleaning Solutions Indigenous

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